

**As Fire Island homeowners and Verizon land line subscribers for the past 23 years, we believe Voice Link is not an appropriate alternative for the following reasons:**

**Land line service is not dependent on the users' electric supply. Fire Island has a long history of power outages sometimes lasting in excess of 24 hours.**

**From personal experience as Verizon wireless customers, we know this service is not consistently reliable on Fire Island. Voice Link is a wireless service transmitted through the inside wiring of the subscriber's premises.**

**There is no other service provider operating on Fire Island offering land line service.**

**Furthermore, we reject Verizon's assertion recent hurricane damage is primarily responsible for the current poor state of the above ground telephone wires. We believe the storm aggravated pre existing conditions created by the lack of proper maintenance. Between 2006 and 2010, we experienced loss of service four times. In each incident the problem was corrected by repairs to and replacement of wiring outside our home.**

**We respectfully request you direct Verizon to restore land line service to all of Fire Island.**

**Nelida and Jim Leichtung, 22 Oneida Street, Ocean Bay Park**